



### REWILDING EXPERIENCES BOOKING FORM

Experience name	<input type="text"/>	Start date	<input type="text"/>
Number of guests	<input type="text"/>	Room(s) required:	Double <input type="checkbox"/> Twin <input type="checkbox"/> Single(s) <input type="text"/>

Name (1)	<input type="text"/>	Name (2)	<input type="text"/>
Dietary/special requirements	<input type="text"/>	Dietary/special requirements	<input type="text"/>
Notable medical conditions	<input type="text"/>	Notable medical conditions	<input type="text"/>
Date of birth	<input type="text"/>	Date of birth	<input type="text"/>
Full address (inc. postcode)	<input type="text"/>	Full address (inc. postcode)	<input type="text"/>
Telephone	<input type="text"/>	Telephone	<input type="text"/>
Mobile	<input type="text"/>	Mobile	<input type="text"/>
Email	<input type="text"/>	Email	<input type="text"/>
<small>Please tick this box to join SCOTLAND: The Big Picture's #BigPicture community. You will receive our newsletter plus updates on our Rewilding Experiences. We promise not to share your details and to keep them secure.</small>	<input type="checkbox"/>	<small>Please tick this box to join SCOTLAND: The Big Picture's #BigPicture community. You will receive our newsletter plus updates on our Rewilding Experiences. We promise not to share your details and to keep them secure.</small>	<input type="checkbox"/>

<b>EMERGENCY CONTACT - GUEST 1</b>	<b>EMERGENCY CONTACT - GUEST 2</b>		
Name	<input type="text"/>	Name	<input type="text"/>
Relationship	<input type="text"/>	Relationship	<input type="text"/>
Daytime Tel.	<input type="text"/>	Daytime Tel.	<input type="text"/>
Eve/W'end Tel.	<input type="text"/>	Eve/W'end Tel.	<input type="text"/>

#### METHOD OF TRAVEL

Car	<input type="checkbox"/>	Arrival time:	<input type="text"/>				
Train	<input type="checkbox"/>	Arrival time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>		
		Departure time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>		
Bus	<input type="checkbox"/>	Arrival time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>		
		Departure time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>		
Plane	<input type="checkbox"/>	Arrival time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>	Flight No.:	<input type="text"/>
		Departure time:	<input type="text"/>	Transfer required?	<input type="checkbox"/>	Flight No.:	<input type="text"/>

Please refer to the experience details on our website for transfer and room availability times.

## PAYMENT DETAILS

Deposit per person  
(check website)

£

Total Deposit Paid

£

Please make your deposit payment by bank transfer\*. Our bank details are:  
Account Name: SCOTLAND: The Big Picture+, Account Number: 21881294, Sort Code: 16-58-10

\* If you are unable to pay by bank transfer, please contact [kathryn@scotlandbigpicture.com](mailto:kathryn@scotlandbigpicture.com)

Where did you hear about our Rewilding Experiences?

## DECLARATION

I confirm that I have read the booking conditions (below) and accept them on behalf of the persons named above.

Signed:

Print:

Date:

All correspondence will be by email. If you do not have access to email or would prefer your documents by post, please tick this box

## BOOKING TERMS AND CONDITIONS

All experiences you book are organised and sold subject to the following conditions. In these booking conditions “you” and “your” means all persons named on the booking form; “we” and “our” means SCOTLAND: The Big Picture, including its agents.

### Booking

A reservation is made once a booking form, together with the stated deposit, has been received from you and the booking is confirmed in writing by us. At this point, deposits paid are not refundable, unless SBP needs to cancel an experience for any reason. Verbal or provisional bookings can be held for up to 7 days, pending receipt of a completed booking form and the stated deposit. Your booking form must provide details of any dietary requirements/preferences, medical conditions or any other special requirements you may have. In the absence of such details, we will assume no such requirements exist.

### Payment

The date the balance is payable is 12 weeks before the start of the experience. We will confirm this date when we confirm your booking. All payments made to us must be in UK Sterling.

If we do not receive all payments due in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date.

Unless notice of cancellation is received prior to the balance payment date, balance monies will remain due and payable. In the event of a cancellation by you after the balance is paid, it may be possible to transfer your booking to a future experience, but only if the cancelled place can be filled. You may also transfer your booking to someone else but that person will be required to complete their own booking form. In these instances, a £40 administration fee will be charged at the time of changing the booking.

In the event of significant supply price increases occurring outwith our control, between an experience being advertised and it taking place, we reserve the right to alter the overall charge for the experience.

To ensure compliance with Package Travel Regulations, all monies received by us are paid into a trust account until the experience is completed.

### Changes and cancellation

If we need to cancel an experience for any reason, we will wherever possible, notify you not later than 30 days before the start of your experience. If we cancel an experience, a full refund of the amount paid by you will be made, however, no further liability and/or costs can be accepted by us.

If you are unable to travel to your experience due to government restrictions, a transfer to another experience will be offered at no extra charge.

We reserve the right to change the itinerary or guide due to circumstances beyond our control. Any significant alterations will be advised to you in writing, and wherever possible, any alterations so made will be of a similar quality to those described on the website.

Whilst we make every effort to enjoy wildlife sightings throughout our experiences, no particular species can be guaranteed. Particular events on individual experiences may be weather dependent, and therefore we, or our suppliers, reserve the right to cancel or postpone certain elements of an experience if inclement weather occurs to ensure customer safety.

## BOOKING TERMS AND CONDITIONS (continued)

### Appropriate conduct

During the experience, you must behave in a way that is not disruptive, upsetting or dangerous to you or anyone else and you must follow the reasonable requests of the guide. If in the reasonable opinion of our guide or other senior staff, your health, conduct, behaviour, fitness or equipment may compromise the safety of an experience, or if it could negatively impact the experience of other guests, we reserve the right to cancel or terminate your participation in the experience. In this situation, the person(s) concerned will be required to leave any accommodation and we will have no further responsibility toward such person(s) including any return travel arrangements. No refunds will be made and we will not pay any expenses, costs or loss incurred as a result of the termination.

### Personal insurance

In booking an experience, you accept the hazards involved in visiting remote areas and engaging in potentially dangerous activities. It is a condition of our acceptance of your booking that you take out appropriate and adequate insurance for the duration of the experience and for the activities undertaken.

We are not able to advise on insurance but we recommend your policy provides cover for:

- All medical costs, including emergencies and repatriation
- Cancellation or curtailment of your experience and associated costs
- Damage or loss to personal belongings/baggage
- Personal liability

In the event of emergency rescue and medical care and/or repatriation from an experience due to injury or medical emergency, any evacuation and medical costs will be borne by the guest.

All luggage and personal equipment are, at all times, at your own risk. We will not be responsible whatsoever for any loss, damage to your luggage and/or personal equipment.

It is your sole responsibility to ensure that the travel insurance purchased is suitable for your particular needs, including without limitation, in respect of any pre-existing medical condition (which must be disclosed to the insurer prior to purchasing the policy).

### Unavoidable circumstances

Except where otherwise expressly stated, we regret we cannot accept liability or pay any compensation where the performance of our obligations is prevented or affected by unavoidable and extraordinary circumstances. In these booking conditions, unavoidable and extraordinary circumstances means a situation which is beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Such situations are likely to include war, riot, civil strife, terrorist activity, industrial dispute, natural disaster, exceptional adverse weather conditions, fire, flood or an outbreak of serious illness.

### Complaints procedure

In the unlikely event you have any reason to complain, you must make it known to your guide at the earliest opportunity. If you do not feel that your guide has dealt with your complaint in a satisfactory manner, we encourage you to contact our office as soon as possible, so that we can help find an agreeable solution during your experience. The issue can then be promptly investigated and, where appropriate, steps taken to resolve the situation.

Any outstanding complaint not resolved during your experience, should be notified to us in writing within 28 days of the scheduled date of return. We will do our utmost to address your complaint promptly and fairly in accordance with these conditions of booking.

### Your privacy

All personal information held by us in administering this booking is held on our digital database. No information so stored will ever be passed to a third party. For further details on how we handle your data, please read our Privacy Policy.

+ SCOTLAND: The Big Picture is a Scottish charitable company limited by guarantee. Charity No. SC050432 Company No. SC352287.